



# STEEL TRADITIONS

Steel Windows & Doors

[www.steeltraditions.com](http://www.steeltraditions.com)

## CARING FOR YOUR NEW DOOR SYSTEM

Congratulations on the completion of your new Steel Traditions door system! As you complete your construction project, follow these recommended finishing steps to prevent damage to your door system.

- When applying finish wall surfaces, take care not to scratch, scuff, or damage the frames by keeping hard tools, tape and materials clear of the units.
- Drywall surfaces should be installed carefully around the units. Drywall compound should not be used against the metal frames but, brought within a close distance to allow for a single caulking bead. Caulking is recommended as it will allow for a small amount of movement without cracking and result with a cleaner finish.
- Clean frames by applying medium pressure water rinse from top to bottom, rubbing lightly with a soft automobile brush or sponge.
- If a simple water rinse is not sufficient, use a mild soap (ie Dawn), safe for hand washing. Spot test prior to use. Use soap sparingly and avoid dripping or splashing; thoroughly rinse all drips immediately.
- Use of alkaline, acid, petroleum-based cleaners, caustic chemicals, paint removers, or glass cleaners containing ammonia or alcohol are not recommended.
- Make sure sponges, brushes, rags and chamois are free of dirt and grit Use of stiff bristle brushes, steel wool, scrubbing pads, knives, putty knives, or scrapers or high pressure nozzles are not recommended.
- Clean frames a minimum of twice a year. For coastal conditions, products should be rinsed monthly or as necessary when dirty to keep excessive salt deposit build ups from happening. If excessive salt deposits are allowed to build on the finish, this may fail the finish. This is not considered a finish failure but a circumstance of an extreme environment.

## Flooring

Tile flooring material installed directly adjacent to the steel frames should utilize elastomeric based caulking, in matching color to grout, in between tile and steel frames to prevent cracking.

## Autothreshold Guidelines

Automatic thresholds require a great deal of attention from the General Contractor. In addition to knowing the exact flooring assembly thickness in advance of installing, one must take of the following guidelines:

- Heavily pitted or tumbled edge tiles are not recommended, as the voids cannot be sealed with the threshold.
- Do not install tiles with grout line directly underneath the landing of the threshold
- Grout lines under thresholds cannot be complete sealed. It is recommended to keep grout width and depth to a minimum.

**Thank you for your business! We are honored to have our Steel Traditions products be apart of your home.**

## STEEL TRADITIONS LIMITED WARRANTY

**Product:** Steel Traditions LLC warrants the structural integrity of our standard windows and doors from manufacturing defects for a period of ten (10) years from original delivery to job site. Any special mullion or design developed for a unique condition will require engineering by contractor or architectural firm to confirm their expected integrity.

**Corrosion:** Steel Traditions LLC warrants the steel surfaces of the windows and doors to be free of corrosion for a period of five (5) years from original delivery to job site for non-coastal projects. Steel product finish must be maintained by the owner in environmental conditions that may cause failure to the finish coat.

**Finish:** The aerospace grade paint finish applied by Steel Traditions LLC is warranted for a period of 5 years in non-coastal or 2 years in coastal environments. Natural aging to the finish or hardware or weather stripping is not a defect and will occur over time. Steel product finish must be maintained by the owner in environmental, construction and/or maintenance conditions.

**Glass:** Insulated glass seal supplied by Steel Traditions LLC is warranted for a period of 5 years after original delivery to job site, according to ASTM Standard. Within 2 years after date of sale, Steel Traditions LLC will repair or replace the defective glass. Within 2 to 5 years, the replacement glass will be replaced by Steel Traditions but not installed. For further information on glass inspection, please contact our technical sales dept.

**Hardware:** Door hardware manufactured by Steel Traditions, Inc. is warranted for a period of 2 years from original delivery to job site. For hardware not manufactured by Steel Traditions contact manufacturers directly for their warranties and replacement policies.

**Inspection:** Upon delivery of products, inspect products for defects or for freight damage and do not install a product without checking for damage closely. Claims need to be submitted within 2 working days of delivery date.

**Notice to the Customer:** These warranties do not cover failures due to accident, misuse, abuse, alteration, and faulty building construction, exposure to the elements before proper finishing or failure to maintain the finish. These warranties do not cover failures due to improper handling, storage, installation, protection of installed product, maintenance or service not authorized by Steel Traditions LLC. Also excluded from these warranties are failures due to stress from movement of the structure, or units installed without proper overhang or proper head flashing. Steel Traditions LLC reserves the right to repair to new condition or replace as new any product that is adjudged defective. Products that are replaced or repaired are supplied to the job at the same level of completion as the original product that was supplied. Steel Traditions LLC. is not responsible for reinstallation of the repaired or replaced product. Steel Traditions LLC is not responsible for repainting or repair of elements affected by the defective product. All warranties are made to the original owner and are not transferable. All warranties are based on projects within California; if upon visit its determined defects or damage are outside of warranty, a site visit fee will apply. Warranties also cover projects outside of California but projects outside of California will have additional transportation and lodging costs if site visits are required to uphold these warranties.

For more information, visit [steeltraditions.com/warranty](https://steeltraditions.com/warranty)

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